

thirteen

Managing and building homes

Talk to us

Thirteen has more housing options than you might think



Thinking of moving on?

If your circumstances have changed and you're thinking of moving on from your current Thirteen property, you might not need to!

We offer lots of support if you're thinking of moving.



Changing circumstances

Swap your home

If your home doesn't meet your current needs, you can apply to swap it with another tenant. If you'd like to downsize, switch to a larger home or move to a different area, get in touch to see if we can help.

Over 55?

We have developments specifically for people over-55 through Over-55s Buyin Part, Shared Ownership. Usually bungalows or flats, if you meet the criteria you can buy up to a 75% share in a home, but you won't pay rent on the remaining 25%.

Looking to get on, or move up, the property ladder?

Help to Buy: Equity Loans are available from the government for 20% of the cost of a new-build property. You could buy one of our brand-new homes with just a 5% deposit, 75% mortgage and a 20% loan from the government to top it up. There are certain criteria that you need to meet to qualify for the loan, so chat to our team to get more information. You can view properties available with a Help to Buy loan at www.thirteengroup.co.uk/findahome

Buyin Part, Shared Ownership makes home ownership a reality with just a small deposit. Through our part-buy, part-rent scheme, you can buy between 25% to 75% of a home while paying rent on the remaining share. We have properties to Buyin Part available now.

Need some support?

Supported living

Whatever your circumstances, we have a range of affordable housing options including extra care schemes, sheltered housing and housing to cater for complex needs. Accommodation and support is flexible and specially tailored to suit your requirements, whether it's simply for a sense of security or help with daily tasks.

Supported living offers the chance for older, disabled and more vulnerable people to live independently for longer with a helping hand if it's needed.

Anti-social behaviour

We can help if you've been affected by anti-social behaviour (ASB) in your neighbourhood.

ASB can cause significant alarm so if it's affecting you or anyone else in your household, please talk to us and we could help.

Support to Stay

Our Support to Stay project offers support for people at-risk of losing their home because of finances, benefits, health or a range of other issues. Talk to your neighbourhood co-ordinator for details.

Struggling with your tenancy because of money worries?

We have a specialist team of trained advisors that provides free and confidential money support and advice to our customers. We can help you claim the benefits you're entitled to, help you deal with debt and manage your money. Make an appointment with one of the advisors or speak to your neighbourhood co-ordinator. You can also text **MONEY** and your query to **0787 613 7679**.

Could your current home better meet your needs?

If you want to stay in your home, but your circumstances have changed, we also have a service where we can adapt existing homes for vulnerable or disabled people.

We work with the local councils and the NHS to offer advice and install aids and adaptations to meet people's individual needs. This might be small things like grab rails on front doors, or major things like installing ramps.

To find out more about our aids and adaptations service, email extracare@thirteengroup.co.uk or call our independent living team on the contact details overleaf.

To talk to us about any concerns or for more information on anything in this leaflet, you can speak to your neighbourhood co-ordinator.

For more information, get in touch



www.thirteengroup.co.uk



customerservices@thirteengroup.co.uk



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