



Hospitality Routeway

If you want to work in hospitality services, we can help.

We're offering a two week programme with a level two hospitality services qualification and live job vacancies to apply for, with guaranteed interviews.

thirteenplus



Get a hospitality qualification

Course content

The hospitality services course includes:

- customer service ethos
- careers in hospitality
- presentation skills
- food hygiene level two qualification
- interview techniques
- building a career portfolio
- CV development and application form completion
- employer-based assessments
- guaranteed interviews for live job vacancies.

Who is eligible

To be eligible for the course, you should be aged 16 to 24, not in employment, education or training, and live in County Durham.

Course dates

The course runs every month in various venues across County Durham and surrounding areas.

How to get involved and refer

You can get involved in the course or refer people you work with by:

- email: durham-routeways@thirteengroup.co.uk
- visit: www.thirteengroup.co.uk/DurhamRouteways
- tel: **Gary Keen 07764 695 631** or **Susan Borrow 07816 070 370**

We also run a course to help people get into the customer services industry. For more details, please get in touch using the above contacts.



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