

Walkabout:	Rossmere A & B	Date:	19/09/17	Neighbourhood Officer:	Lisa Newton
Attendees	Part walkabout resident: Bob Dodds				
Roads covered	Aberdeen Road, Airdrie Grove, Alford Court, Alloa Grove, Alva Grove, Arbroath Grove, Ardrossan Court Ardrossan Road, Argyll Road, Armadale Grove, Arran Grove, Ayr Grove, Balmoral Court, Balmoral Road, Banff Grove, Barra Grove, Beath Grove, Beauly Grove, Benmore Road, Blairgowrie Grove, Bonnyrigg Walk, Braemar Road, Bramley Court, Brechin Grove, Buckie Grove, Rossmere Way, Stockton Road				

Location	Issue/Defect	Action Taken	Date Actioned	Issue Resolved Y/N & additional comments if further action needed
Ardrossan Court	Block 1-6 Communal front door faulty not opening automatic as should	Logged for repair	20.09.17	Logged
Ardrossan Court	Tenant advised unhappy with window cleaner leaving white dot on glass and new window	Emailed Clean supervisor SB & SS	25.09.17	Raised
Ardrossan Court/Alford Court	Communal ground – various issues with the maintenance	Passed to GM supervior	19.09.17	Discussed with tenants onsite meeting 3/10/17 winter program
Ardrossan Court	Wood/old door in bin bay	Passed to caretaker to remove	20.09.17	Removed



Location	Issue/Defect	Action Taken	Date Actioned	Issue Resolved Y/N & additional comments if further action needed
Argyll Road	Rear garden due cut and hedge overgrown- seen from Stockton Rd Flats	Letter sent to tenant	25.09.17	Ongoing garden case
Armadale Grove	Rubbish (black bags & litter) alleyway rear off 19-21	Emailed HBC	19.09.17	НВС
Banff Grove	Roof repair cracked tile above pitched roof and damaged edge tile top of roof, re pointing required.	Logged for repair	20.09.17	logged
Beauly Grove	Tenant removed part boundary wall to create drive, no dropped kerb and no hard standing	To investigate if tenant has requested permission and take up with tenant	20.09.17-emailed assets	Investigating
Benmore Rd	Privet due cut	Monitor	19.9.17	Checked - On gm scheme sue winter cut
Benmore Road	Front garden contains weeds	Knocked spoke to tenant, has had many family problem and is going away for funeral, asked to to give her two weeks then she will get sorted.	19.9.17	Ongoing
Brechin Grove	Tenant getting new carpets, bits of new carpet on front.	Re check in week if not cleared will leave TIN then.		Help give to cleared



Stockton Rd	Front boundary wall some bricks damaged – wear & tear	Log for repair	21.9.17	logged
Stockton RD	Shrubs etc all overgrown	Emailed GM team 18/09/17	19.09.17	To be complete on winter program
Balmoral Court	Tile broken rear 19-23	Logged repair	20.09.17	Logged
Balmoral Court	Footpath under rear gate sunk in, footpath to level off, tripping hazard	Logged for repair	20.19.17	IOGGED

thirteen

Photographs







