thirteen

Estate Walkabout

| Walkabout: | Rossmere C& D | Date: | 21/09/17 | Neighbourhood Officer: | Lisa Newton |
|---------------|---|-------|----------|---------------------------|-------------|
| Attendees | Housing Officer Lisa Newton | | | | |
| Roads covered | Cairn Road, Caithness Road, Calder Grove, Callander Road, Campbell Road, Catcote Road, Claymore Road, Comrie Road, Crail Walk, Crieff Walk, Darvel Road, Dumfries Road, Dunbar Road, Dundee Road, Durness Grove, Owton Manor Lane, Rossmere Way, Torquay, Avenue. | | | | |

| Location | Issue/Defect | Action Taken | Date Actioned | Issue Resolved Y/N & additional comments if further action needed |
|----------------|---|---|--|---|
| Caithness Rd | Lots of garden waste in front garden | Cid left | 21.09.17 | Tenant called had paid for removal |
| Caithness Road | Render above door and under window to repair | Checked repair previously logged – passed to contractor | 22.09.17 | Repair logged |
| Campbell RD | Rubbish in garden- Highchair/bag & hoover | Knocked spoke to tenant advised been fly tipped in there from alleyway- agreed for caretaker to clear | 21.09.17 raised for caretaker to clear | complete |
| Catcote Rd | Grass overgrown | CID left | | |

thirteen

| Location | Issue/Defect | Action Taken | Date Actioned | Issue Resolved Y/N & additional comments if further action needed |
|------------------|---|---|----------------------|---|
| Claymore Rd | Grass overgrown | Knocked spoken to tenant been unwell, will get family to cut | 21/09/17 | Ongoing garden case ref for 2018 Garden scheme |
| Claymore Rd | Fridge on front | Door open and man with van there looks like being moved - monitor | | Removed |
| Comrie/Caithness | Footpath very poor | Passed to HBC last estate inspection | | No action from HO |
| Crail Walk | Paving slabs lift & uneven front garden Top metal hinge loose | New tenant will ask caretaker to level Repair logged | 21/09/17 22/09/17 | Complete |
| Crail Walk | Old chair in front garden | CID left – tenant called back, hbc collecting w/c 25/09 | 21/09/17 | Logged |
| Crieff Walk | Black bags in front garden- Gate catch broke | Spoke to tenant who was in middle of decorating – will remove To check if repair logged | 21.09.17 22.09.17 | Removed Logged |
| Dunbar Rd | Rubbish in front garden | TIN issued | 21.09.17 | Removed |
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| Dunbar RD | Grass Overgrown | TIN issued | 21.09.17 | Complete |
|-------------------------|---|---------------------------------|----------|--------------|
| Dunbar RD | Items in communal grounds and stair well | Left cards for relevant tenants | 21.09.17 | removed |
| Dundee Road | Grass overgrown | TIN issued | 21.09.17 | Complete |
| Dundee Rd | Grass overgrown & rubbish bags | TIN issued | 21.09.17 | Ongoing case |
| Owton Manor Lane | Rubbish in corner of garden | CID posted to clear | 21.09.17 | Ongoing |
| Owton Manor Lane | Weeds overgrown in front garden | Spoke to tenant, issued TIN | 21/09/17 | Ongoing |
| Owton Manor Lane Garage | Rubbish/toys ect | Caretakers to clear | 21/09/17 | Complete |
| Torquay Ave | Footpath damaged, mark out by hbc for repair | No action required | 21/09/17 | hbc |
| Dunbar Rd Garage | Litter/leaves | Caretaker to clear | 21/09/17 | Complete |



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<u>Photographs</u>







