thirteen

Estate Walkabout

Walkabout:	Rossmere C& D	Date:	21/09/17	Neighbourhood Officer:	Lisa Newton
Attendees	Housing Officer Lisa Newton				
Roads covered	Cairn Road, Caithness Road, Calder Grove, Callander Road, Campbell Road, Catcote Road, Claymore Road, Comrie Road, Crail Walk, Crieff Walk, Darvel Road, Dumfries Road, Dunbar Road, Dundee Road, Durness Grove, Owton Manor Lane, Rossmere Way, Torquay, Avenue.				

Location	Issue/Defect	Action Taken	Date Actioned	Issue Resolved Y/N & additional comments if further action needed
Caithness Rd	Lots of garden waste in front garden	Cid left	21.09.17	Tenant called had paid for removal
Caithness Road	Render above door and under window to repair	Checked repair previously logged – passed to contractor	22.09.17	Repair logged
Campbell RD	Rubbish in garden- Highchair/bag & hoover	Knocked spoke to tenant advised been fly tipped in there from alleyway- agreed for caretaker to clear	21.09.17 raised for caretaker to clear	complete
Catcote Rd	Grass overgrown	CID left		

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Location	Issue/Defect	Action Taken	Date Actioned	Issue Resolved Y/N & additional comments if further action needed
Claymore Rd	Grass overgrown	Knocked spoken to tenant been unwell, will get family to cut	21/09/17	Ongoing garden case ref for 2018 Garden scheme
Claymore Rd	Fridge on front	Door open and man with van there looks like being moved - monitor		Removed
Comrie/Caithness	Footpath very poor	Passed to HBC last estate inspection		No action from HO
Crail Walk	Paving slabs lift & uneven front garden Top metal hinge loose	New tenant will ask caretaker to level Repair logged	21/09/17 22/09/17	Complete
Crail Walk	Old chair in front garden	CID left – tenant called back, hbc collecting w/c 25/09	21/09/17	Logged
Crieff Walk	Black bags in front garden- Gate catch broke	Spoke to tenant who was in middle of decorating – will remove To check if repair logged	21.09.17 22.09.17	Removed Logged
Dunbar Rd	Rubbish in front garden	TIN issued	21.09.17	Removed

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Dunbar RD	Grass Overgrown	TIN issued	21.09.17	Complete
Dunbar RD	Items in communal grounds and stair well	Left cards for relevant tenants	21.09.17	removed
Dundee Road	Grass overgrown	TIN issued	21.09.17	Complete
Dundee Rd	Grass overgrown & rubbish bags	TIN issued	21.09.17	Ongoing case
Owton Manor Lane	Rubbish in corner of garden	CID posted to clear	21.09.17	Ongoing
Owton Manor Lane	Weeds overgrown in front garden	Spoke to tenant, issued TIN	21/09/17	Ongoing
Owton Manor Lane Garage	Rubbish/toys ect	Caretakers to clear	21/09/17	Complete
Torquay Ave	Footpath damaged, mark out by hbc for repair	No action required	21/09/17	hbc
Dunbar Rd Garage	Litter/leaves	Caretaker to clear	21/09/17	Complete



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<u>Photographs</u>







