

thirteen

Quality places, thriving neighbourhoods

Year 3 delivery and outcomes
2024-2025



Contents

We want to help local people create quality places and thriving neighbourhoods, making our communities a great place to live.

In 2022 we set out a vision to improve in a number of areas:



Stockton-on-Tees

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Middlesbrough

Grove Hill	10-13
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Pallister Park	22-25



Hartlepool

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Introduction

Over the past 12 months teams across Thirteen have been working in our communities to deliver our locality plans.

What did the community say?

In every area we identified the same four themes, however, the issues in each area were different:

1. **crime and ASB**
2. **improving the environment**
3. **building social infrastructure**
4. **improving life chances**

Year three priorities:

- It was important in year three to develop locally relevant projects to support the delivery of the overarching four themes.
- Following colleague and community consultation, each area was given specific priorities to focus on in year three.



Using these key areas, we have worked to establish networks and community groups, supported the community with the cost of living crisis, improved the local areas and provided investment. Each of the locality areas have also benefitted from the following community resources in the last year:

- **community connectors**
- **housing services co-ordinators**
- **anti-social behaviour support**
- **tenancy support**
- **employability support**
- **£10k community fund**

This booklet gives an overview of the work that has been delivered in our locality areas to tackle the main priorities, as well as the difference it has made and our priorities for the next year.

Primrose Hill / Wrensfeld

Regeneration priorities

Project	Activity
Newtown Community Centre	Painted the music room to improve the space for residents.
Wrensfeld Green Space	<p>Working in partnership to tackle crime and anti-social behaviour and improve the appearance of the area.</p> <p>Stockton-on-Tees Borough Council has cut back hedges to open up the space and plans are being put in place to improve the area in 2025.</p>

Social impact priorities and projects

Priority	Project	Activity
Continue to strengthen existing community assets	Supporting Purple Rose CIC (supporting new arrivals into Stockton)	<p>Supported funding applications – £4,000 secured to date.</p> <p>Training and support from Catalyst to upskill new arrivals to do their own applications.</p> <p>North York Moors to plan a summer beach and woodland trip for refugees/asylum seekers.</p>
	Well Aware sessions at Primrose Hill Community Centre and Newtown Community Resource Centre	Seven Well Aware engagement sessions delivered by the Pioneering Care Partnership (PCP) and partners. Each session with a different theme e.g mental health, healthy food, education etc.
	Supporting Corner House Youth Project	<p>Painted the music room and provided funding for a chill out zone.</p> <p>Provided a fridge and freezer to start offering healthy fresh snacks, along with a smoothie maker for summer healthy eating workshops.</p>
	Newtown community engagement and consultation	<p>Door knocking around Primrose Hill and Wrensfeld with local councillor and Thirteen's employability team.</p> <p>Consultation survey completed to inform year 3 priorities.</p>

Social impact priorities and projects

Priority	Project	Activity
Continue to strengthen existing community assets	Newtown Community Funding Project (Your Voice)	Your Voice consultation carried out with residents voting on which groups should benefit from £5,000 Locality Plan funding. 1st place: Corner House Youth Project awarded £2,500. 2nd place: Epic Teesside CIO awarded £1,500. Joint 3rd place: Purple Rose CIC and Ragworth Community Grocery each awarded £500.
	MFC Foundation family learning	MFC Foundation delivered family learning at Oak Tree Primary Academy over 18 weeks, with a focus on physical and social value activities.
Improving life chances – linked to money in pockets and employment and skills	Newtown warm welcome	Warm welcome drop-ins held on Fridays at Newtown Resource Centre in partnership with Stockton-on-Tees Borough Council. Themed activities and guest speakers to promote education and wellbeing. There was also a trip to Teesside Airport with a talk from a Teesside University aviation tutor. Forthcoming trip to Dogs Trust rehoming centre in Sadberge.
	Attending Eastern Ravens' HAF sessions with Thirteen's employability team	Attended two HAF sessions at Primrose Hill Community Centre, supporting Eastern Ravens to engage with children on the estate. Details of employability support and upcoming events handed out with goodie bags to take home.
	Newtown Community Day at The Bread and Butter Thing (TBBT)	Partnership between Thirteen's employability team, Sustrans, TBBT and Newtown Community Resource Centre to offer support including employment advice, free school uniforms, bike health checks, free smoothies, seasonings and spice workshops.
	Newtown Community Get Together (air fryers)	Event to provide air fryer cooking advice. Eleven free air fryers given away after food demo. All attendees offered annual membership to their local community grocery.

Primrose Hill / Wrensfeld

Social impact priorities and projects

Priority	Project	Activity
Improving life chances – linked to money in pockets and employment and skills	Make £5 Grow Virgin Money and Digital Inclusion Grant	Virgin Money delivered an enterprise project which taught children how to start a business by using £5 to make a product to sell at their summer fair. A member of Virgin Money came to volunteer at Oak Tree Primary Academy's summer fair – this made the school eligible for a £5,000 digital inclusion grant and Thirteen supported its successful application.
	Cooking course at Newtown	Arranged for five Newtown residents to attend an air fryer cooking class delivered by Stockton-on-Tees Borough Council. Free air fryers also provided.
	JobsPlus targeted employability pilot	Targeted employability service delivered by Thirteen's employability team and partners.
Improving the local environment with a focus on garden conditions, open spaces and fly-tipping	Primrose Hill Big Clean	Clean-up carried out in partnership with Accent Housing, Stockton-on-Tees Borough Council, EPIC Teesside CIO, a local councillor and local residents. A total of 15 bags of litter picked, weighing around 120kg, along with two bed frames and two mattresses. One community skip filled, with around four tonnes of rubbish being removed.
	Primrose Hill Action Day	Day of action in partnership with Accent Housing, Stockton-on-Tees Borough Council, EPIC Teesside CIO, a local councillor and local residents. A total of 10 bags of litter picked, weighing around 80kg, with one fridge freezer and a baby gate removed.

Outcomes

Number of residents engaged	302
Number of community volunteers	14
Number of Thirteen colleagues volunteering	1
Number of Thirteen colleague “giving back days” given	1
Number of schools engaged	1
Number of community groups supported	6
Number of projects developed	15
Number of projects funded	6
Number of people helped into work	4
Number of people accessing support from Thirteen’s employability team	28
Tonnes of rubbish removed	4.2
Money generated from external grants and money in people’s pockets	£85,455
Money generated for the community over the last three years	£564,530
Social/local/economic value from investment/development projects	£1.39million

KPIs

Priority	Thirteen average	2022	2023	2024	2025
Turnover	6.95%	11.24%	9.13%	7.96%	7.71%
Arrears %	2.55%	4.98%	5.14%	4.49%	3.79%
Estate score	75%	65%	71%	77%	74%

Year 4 priorities

1. Work in partnership to tackle issues on the wasteland at Londonderry Road and Wrensfield Basin.
2. Tackle untidy gardens and communal areas in Wrensfield.
3. Work in partnership to tackle crime and anti-social behaviour in Primrose Hill Park.





Grove Hill

Regeneration priorities

Project	Activity
Hillside Gardens housing development	Development of 296 new homes progressing. First handovers expected 2025.
CCTV Valley Road	CCTV installed to reduce crime and anti-social behaviour.
Specialist communal garden clean	Valley Road communal garden cleaned to remove rubbish and debris left by rough sleepers.
Reducing anti-social behaviour and fly-tipping in Thorndyke Avenue	Barrier installed to reduce vehicle access to Thorndyke backlands.
Sutton Community Centre	Working with local youth providers to repurpose and take over the management of the community centre, ensuring Thirteen assets are used to support local needs and priorities.
Estate improvements	Defensive planting at Kailey View.

Social impact priorities and projects

Priority	Project	Activity
Building social infrastructure	Baby Bank launch	Linked in with The Genesis Project and NHS Indigo Team to launch Middlesbrough's first Baby Bank, delivered from St Oswald's Church in Grove Hill. Provided Moses baskets filled with essential mother and baby items, including wellbeing information and links to further support networks.
	Upskilling community volunteers	Training programme developed and delivered for community volunteers around team building, first aid, manual handling, and mental health first aid.

Social impact priorities and projects

Priority	Project	Activity
Building social infrastructure	Safer Streets project	Distributed target-hardening equipment to residents in conjunction with the Government's Safer Streets project and Thirteen's anti-social behaviour and neighbourhoods teams.
	Heritage Unlocked	Engaged with primary school children to deliver a workshop, competition and debate session around local history, leading to children choosing the name Hillside Gardens for Grove Hill's new housing development. Promoted knowledge and pride in the local area, and a legacy for the children.
Debt	Supporting families	Provided essential mother and baby items to help families with the cost of living.
	Employment and skills	Facilitated vocational training for community volunteers, linked to employability. Volunteers now engaged with Thirteen's employability team.
	Money marketplace	Held a marketplace event in conjunction with local eco shop. Attended by a number of agencies which offer financial support, such as affordable warmth, as well as Thirteen services and the Illegal Money Lending Team.
	Supporting families with the cost of school uniforms	Provided families with all items of school uniform in conjunction with Thirteen Recycling Centre and The Genesis Project. Items were pre-loved and donated from Thirteen colleagues and the local community.

Grove Hill

Social impact priorities and projects

Priority	Project	Activity
Environment	Community involvement to improve Thorndyke Avenue	Restorative Justice volunteered one day per week for six weeks, clearing rubbish, weeding and tidying the backland of Thorndyke Avenue as part of Thirteen's efforts to improve the area and shift public perception of it. Staff from both Middlesbrough Council and Thirteen's estates team contributed to removing the litter and garden waste.
	Community ownership to improve Thorndyke area	Following the erection of a barrier paid for from the Locality Plan budget, Thirteen and Middlesbrough Council engaged with the community to talk about ways to reduce fly-tipping and anti-social behaviour. Engaged with the community about how to be responsible key holders, discouraged use of space behind their properties for disposal of waste and encouraged the challenging or reporting of those who do.
	Cleaning up Thorndyke Avenue	Completed Big Spring Clean on Thorndyke Avenue and Laurel Avenue. Waste removed, Thirteen's mobile Touchpoint van visited for community engagement, and environmental education was provided by Middlesbrough Council. There were also children's activities, an environment-themed quiz, and Easter eggs for all participating children.

Outcomes

Number of residents engaged	90
Number of community volunteers	38
Number of Thirteen colleagues volunteering	43
Number of Thirteen colleague “giving back days” given	1
Number of schools engaged	1
Number of community groups supported	5
Number of projects developed	5
Number of projects funded	1
Number of people helped into work	8
Number of people accessing support from Thirteen’s employability team	18
Tonnes of rubbish removed	104
Money generated from external grants and money in people’s pockets	£194,229
Money generated for the community over the last three years	£672,704
Social/local/economic value from investment/development projects	£1.39million
Sum spent on physical improvements	£3,400

KPIs

Priority	Thirteen average	2022	2023	2024	2025
Turnover	6.95%	6.54%	6.47%	5.46%	6.04%
Arrears %	2.55%	4.50%	4.81%	4.21%	3.80%
Estate score	75%	65%	78%	66%	74%

Year 4 priorities

1. Work in partnership to tackle anti-social behaviour and safety issues on Valley Road and Eden Road.
2. Create sustainable youth provision by supporting groups such as You Can, Kids Kabin, and Tempus.
3. Establish communal gardens and connect new and existing communities at Hillside Gardens.





Regeneration priorities

Project	Activity
Union Village Housing Development	Development of 145 new two, three and four-bedroom homes and apartments is progressing. We welcomed 26 new customers in March 2025 with more handovers confirmed for April and May 2025.
Estate improvements to St Aiden's Drive	Cactus strips and new bin storage installed. New car park designed and submitted to the planning department for approval.
Estate improvements to Stephenson House	New road markings to improve parking for residents.
Estate improvements to Gough Close	New car park designed and submitted to the planning department for approval.
CCTV	Newport Road CCTV to increase surveillance and reduce crime and anti-social behaviour.

Social impact priorities and projects

Priority	Project	Activity
Union Village gardens	Union Village gardens pre-tenancy event	The Union Village gardens project is aimed at introducing the development's shared gardens area. The event provided a platform to bring communities together, fostering integration and unity. By creating a welcoming space where residents can gather and interact socially, the project aims to strengthen bonds between the communities and build a vibrant, inclusive environment.
Environment	Big Clean October 2024	Community-driven initiative involving local volunteers and partners in a clean-up of the area, fostering a sense of pride and ownership among local people.

Social impact priorities and projects

Priority	Project	Activity
Environment	Big Spring Clean March 2025	Clean-up of the local area around the Union Village development as part of preparations to make it ready to welcome new customers, with existing customers also benefiting.
Turnover (anti-social behaviour and debt)	Financial education	Partnership project delivered at Newport Primary School, supporting the school curriculum whilst increasing financial resilience in Newport. Financial education skills and tools provided to help train new staff and future pupils. Efforts made to increase credit union membership to help reduce the impact of the cost of living crisis.
	Wreath making	Christmas event delivered at Newport Community Hub, including a festive wreath-making workshop and a Christmas trail for children. The event engaged local residents of Newport and Gresham, with Thirteen providing information on tenancy support and employability services.
	Pumpkin carving	Craft session to engage local children and families and children. Also an opportunity to speak to local residents about the issues affecting them.
	Newport Hub pantomime	A lively theatrical performance with audience participation, featuring classic storytelling with humour, music, and visual elements that engage both children and adults. Through its interactive nature, the show provided an opportunity for residents to come together, have fun, and connect with one another in a creative, community-focused setting.

Social impact priorities and projects

Priority	Project	Activity
Turnover (anti-social behaviour and debt)	Riot recovery multi-agency drop-in	The Riot Recovery and Support Project is designed to support the local community in the aftermath of the recent riots. As well as a partnership approach to recovery, the Newport Hub has been created as a safe and structured space for residents to heal, rebuild trust, and access vital support services.
	Youth diversionary activities	Partnership working with Middlesbrough Football Club Foundation to engage adults and young people in diversionary activities in a “Welcome to Gresham” scheme aimed at families in the new Union Village development. Provided opportunities for young people to take part in casual and competitive football. Used the power of the Middlesbrough FC badge to inspire parents and guardians to become community champions.



Outcomes

Number of residents engaged	493
Number of community volunteers	16
Number of Thirteen colleagues volunteering	56
Number of Thirteen colleague “giving back days” given	4
Number of schools engaged	2
Number of involved customers recruited	1
Number of community groups supported	2
Number of projects developed	7
Number of projects funded	6
Number of people helped into work	7
Number of people accessing support from Thirteen’s employability team	29
Money generated for the community over the last three years	£706,894
Social/local/economic value from investment/development projects	£1.73million
Sum spent on physical improvements	£92,690

KPIs

Priority	Thirteen average	2022	2023	2024	2025
Turnover	6.95%	9.07%	12.75%	9.29%	4.45%
Arrears %	2.55%	4.31%	4.28%	3.70%	2.96%
Estate score	75%	73%	76%	68%	73%

Year 4 priorities

1. Work in partnership to create a cohesive and vibrant community and celebrate the diverse and transient population through events, arts, culture and education.
2. Establish communal gardens at Union Village.
3. Create a new employment and skills hub in Gresham.





Pallister Park

Regeneration priorities

Project	Activity
Reducing crime and anti-social behaviour	CCTV installed at the corner of Fransham Road and Kimberly Drive.
Reducing the impact of parking on green spaces, improving kerb appeal and making it safer for the community	Three new car parking areas installed on Hershall Drive, Tansley Avenue and Desford Green.
Levelling the Bullring	Bullring's grassed area levelled to make it a better place for children to play.
Tree planting at the Bullring	Twelve new trees planted on the Bullring.
Creating community pride in the Bullring	Community-led project to purchase and install more than 100 memorial plaques around the Bullring.

Social impact priorities and projects

Priority	Project	Activity
Environment	Epworth Green clean-up	Request from residents for help to improve the rear of their properties and to engage with more residents to encourage them to look after their gardens. Project involved painting the fences as well as the walls of the garages. Hopefully the start of working together to improve another area of Pallister Park and to attract more involved customers.
	Alley clean-up	Ten-week project in partnership with Community Payback Probation to clean-up alleys and other areas of Pallister Park.
	Eco Warriors – Corpus Christi litter picking	Supporting Corpus Christi Catholic Primary School to revive its eco warriors scheme and recruit litter pickers to go out on the estate and raise awareness of local issues.

Social impact priorities and projects

Priority	Project	Activity
Deterring youth anti-social behaviour	Kids' Klub	Continued operation of a club for children aged five to 11, ran by community volunteers and supporting up to 35 children each week.
Building social infrastructure	Christmas on the Bullring	Very well attended Christmas event held on the Bullring, with a Christmas tree placed on the grassed area and Christmas lighting around the perimeter barrier. There was a silver band, mince pies, hot chocolate and two Grinches.
	Corpus Christi eco shop support and coffee mornings	Provided support to eco shop after the shop's volunteers found employment. Coffee and tea mornings held to bring the community together, with Middlesbrough Environment City issuing fuel vouchers at one.
	Christmas warm packs	Provided Pallister Park Pride of Place community group with 30 warm packs to give out to older residents at Christmas. The group contacted Amazon Bank and were able to add toiletries and other items to the packs. Rather than just handing packs out to people they brought a feelgood approach to it – getting some of the Kids' Klub children and parents to deliver packs on a cold and windy Saturday afternoon before Christmas, complete with music, singing and hats.
	Community cohesion	A huge bonfire on Firsby Avenue caused damage to some people's Ring door bells, cameras and a window. The community had a collection to replace the damaged items, with Thirteen match funding it.
	Beamish history trip	Corpus Christi Catholic Primary School took families to Beamish Museum to study local history. This was not a free trip – families had to contribute.
	Kids' Klub intergenerational work with local care home	Kids' Klub colleagues did some intergenerational training and then took the Kids' Klub children over to the local care home. They are hoping to build on this relationship with the home.

Pallister Park

Outcomes

Number of residents engaged	307
Number of community volunteers	48
Number of Thirteen colleagues volunteering	29
Number of Thirteen colleague “giving back days” given	6
Number of schools engaged	2
Number of involved customers recruited	2
Number of community groups supported	2
Number of projects developed	8
Number of projects funded	8
Number of people helped into work	11
Number of people accessing support from Thirteen’s employability team	34
Tonnes of rubbish removed	15.2
Money generated from external grants and money in people’s pockets	£5,484
Money generated for the community over the last three years	£376,181
Sum spent on physical improvements	£121,000

KPIs

Priority	Thirteen average	2022	2023	2024	2025
Turnover	6.95%	6.81%	7.21%	6.99%	5.76%
Arrears %	2.55%	4.66%	4.23%	3.28%	3.11%
Estate score	75%	60%	74%	67%	62%

Year 4 priorities

1. Improve the environment by tackling the condition of gardens and grassed areas as well as car parking issues.
 2. Work in partnership to tackle anti-social behaviour and off-road bikes while enhancing youth provision.
 3. Work in partnership and with the community to improve health and wellbeing.



Regeneration priorities

Project	Activity
Brougham Park Regeneration	Fully resurfaced plus upgraded gates, walkways and stairs and disabled access provided. Old play equipment removed and new equipment installed as well as a chess table, two new benches, two multi-use bins, and two dog waste bag dispensers.

Social impact priorities and projects

Priority	Project	Activity
Redevelopment of Lime Crescent	Community clean-up day	Arranged clean up of the Lime Crescent area with residents. Skips in place for garden/ household rubbish to prevent fly-tipping. Information given on how to report anti-social behaviour and fly-tipping and how to respond to consultation about a patch of land at Lime Crescent.
Improving the environment with a focus on reducing fly-tipping and motorbike nuisance	Big Spring Clean	A one day multi-agency event in the Lower Dyke House community, involving a visible cleanse alongside community and stakeholder engagement.
	Telling the Bees	A unique project which has seen beehives put into two Hartlepool schools and workshops being held to learn about bees.
	Keeping people safe	A one day event providing children and adults with information on how to keep safe over the summer holidays, with partners in attendance.
	Dyke House clean-up	Community clean-up of the Middle Dyke House area carried out in preparation for July's Community Fun Day. Two skips available with children and families litter picking the area around the Annexe.

Social impact priorities and projects

Priority	Project	Activity
Improving the environment with a focus on reducing fly-tipping and motorbike nuisance	Rat Run - alley clean	An ongoing alley cleaning project that will be continuing in Year 4.
	Spring bulbs	Mixture of bulbs planted in the Potter Walk area. They flower from March to August.
Building social infrastructure with a focus on youth provision and the regeneration of Brougham Park	Brougham Park mural	Working in partnership with Hartlepool Borough Council, Durham Spray Paints, the Annexe and Brougham Primary School to hold workshops and draw on historical facts to create a mural for the wall in Brougham Park.
	Halloween Trail Brougham Park	Held a Halloween event to engage local families, and services such as the Annexe, school and Church. There was a trail/treasure hunt in Brougham Park to raise awareness of the refurbishment of the park, as well as activities in the park and Annexe.
	Reset Day	An event to support people with issues including finance, health, housing and employment. Thirteen teams on hand alongside partners including Virgin Money, the Illegal Money Lending Team, Cleveland Fire Brigade and Hartlepool Borough Council.
	Family Club	A group of children and parents/guardians meet on Mondays and Wednesdays for creative activities and a home cooked meal. The sessions are for children aged 10 and under as there was an identified need for activities aimed at children in this age group.
	Grass roots football	Brougham Primary School raised £400 towards the £800 needed to buy new strips for the school football team. Thirteen provided the rest through Locality Plan funding.

Social impact priorities and projects

Priority	Project	Activity
Building social infrastructure with a focus on youth provision and the regeneration of Brougham Park	FC Hartlepool	Provided winter training kit to FC Hartlepool Ladies in return for club representatives working on projects with children in the area.
	Christmas Day lunch	Three course Christmas lunch provided to local residents and families who were alone or struggling to pay for Christmas dinners, along with a small gift to take home.
	Pop up BBQs and summer activities	Barbecues and summer activities held at Potter Walk, Lime Crescent and outside of the Annexe in partnership with the Annexe and Big Local, with the aim of building relationships with the Dyke House community.
	Consultation	Door knocking exercise in the Milbank Road area of Dyke House to consult residents on how they would like to see £5,000 invested in their locality and identify ongoing issues in the area.
	Safer Streets	Days of action/ward walkabouts held in Hartlepool's Victoria ward and Dyke House Locality Plan area, in collaboration with the Safer Streets initiative. Aimed at raising awareness of fly-tipping and how it can attract rats. Worked with Hartlepool Borough Council to hand out target-hardening packs.
	Over 50s Bingo Club bus trip	A group of over 50s ladies who attend a weekly Bingo Club at the Annexe raised funds for their annual bus trip and attracted match funding from Big Local.

Outcomes

Number of residents engaged	581
Number of community volunteers	25
Number of Thirteen colleagues volunteering	5
Number of Thirteen colleague “giving back days” given	3
Number of schools engaged	4
Number of community groups supported	9
Number of projects developed	23
Number of projects funded	20
Number of people helped into work	3
Number of people accessing support from Thirteen’s employability team	26
Tonnes of rubbish removed	40
Money generated from external grants and money in people’s pockets	£15,908
Money generated for the community over the last three years	£464,173

KPIs

Priority	Thirteen average	2022	2023	2024	2025
Turnover	6.95%	7.19%	6.58%	7.96%	6.24%
Arrears %	2.55%	3.93%	3.21%	2.90%	2.47%
Estate score	75%	83%	80%	70%	88%

Year 4 priorities

1. Work in partnership to tackle issues and improve walkways and shared spaces in locations including Raby Gardens, Chatham Gardens and Cherelle Gardens.
2. Tackle issues in communal flats across Dyke House.
3. Increase activities for young people and families.

And finally... some feedback

It's always nice to get positive feedback – here are some snippets we've received from people across our Locality Plan areas in the past year.

"I'm so glad to see someone who has taken the time to listen to us and take practical steps to help! You're amazing!"

Purple Rose CIC customer

Primrose Hill/ Wrensfeld

"Jess has been a great support. She has donated funds to resource our youth club here at Newtown. Jess and some of the Thirteen team helped paint one of our rooms that we were making into a music room for our young people. She's taken time to speak to our lead youth worker about anything the young people would benefit from too."

Karen Winner, Resource Manager, Newtown

"Thank you for arranging the manual handling, team building and first aid training for our volunteers. The difference since has been quite marked, in regard to improved confidence, higher self-esteem and pride in their achievements. Please remember most of these volunteers left school with no qualifications – this really has made a real difference. Your continuing support is so appreciated."

Rob Binnie, Operations Manager, Genesis Project

Grove Hill

"A huge thank you to Thirteen for organising over 30 volunteers to help us dismantle over 200 desktops and 50 laptops. Your support in sorting components for recycling or upgrading other machines was invaluable and what would have taken us weeks, was accomplished in a day. You have made a significant impact on our mission to revive tech for community benefit."

FurbdIT

"The communal gardens look lovely. It is the first time I have had a garden of my own."

Union Village customer

Gresham

"I had a drive by of the Bullring yesterday and it was so pleasing to see the trees in bloom and all looking so healthy along with a load of young lads having a game of football on the grass. What a transformation over the past year or so."

John Woods, Thirteen environmental specialist.

"She used to be so clingy but since coming here she has no fear and gets involved in everything. It's helped make such a difference."

Relative of Kids' Kabin member

Pallister Park

"I think it's great that Thirteen are getting involved more and more in the communities that you have such a big influence with."

Ian Blades, Berwick Hills and Pallister ward councillor

"Leigh's involvement has been a huge asset to our area. Her efforts have helped secure funding that directly supports the community, including young people and the Family Club, and enabled us to offer more activities and opportunities that bring people together, helping to build morale, strengthen relationships, boost confidence, and create a more connected and supportive environment for everyone. We're truly grateful for the difference she continues to make."

Jade Bromby, Economic Development & Youth Support Co-ordinator

"I have been coming to the Family Club for company as I am very lonely. I have enjoyed the company and made new friends and my daughter has also enjoyed being in the Family Club. I just want to say thanks because it's made a big difference to us."

Family Club customer

Dyke House



Thank you

Thank you to our customers, the community and partner organisations.

How to contact the community resilience team

You can contact the community resilience team on:

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☎ 0300 111 1000