

Thirteen has pledged its commitment to reducing its environmental impacts.

The Take Control campaign will see the organisation achieve its goals to becoming a much greener organisation, in line with the government’s target of 100 per cent reduction in carbon emissions by 2050.

Reducing our environmental impacts is everyone’s responsibility and there are many ways that we can all contribute.

	Environmental impacts considered in all business decisions
	Achieve net zero direct business emissions
	Sustainable transport – Reduce and alternatives to cars and vans
	Responsible materials – whole life, specification and reduce, reuse, recycle
	Climate change adaptation – protecting customers, assets and investments
	Decarbonisation of our new and existing homes of the future
	Sustainable supply chain and partnerships
	Increase biodiversity – protect and enhance natural environment
	Future skills, opportunities & employability
	Colleague, customer & partner empowerment & engagement

Customers at the heart

Our customers are our priority and what we do will be beneficial for them, so that we can continue to look after their health and wellbeing. We’ll be looking at what needs to be done to deliver sustainable homes which are fit for the future and that are right for our customers. We’ll also discover how we can add value through initiatives, such as tackling fuel poverty, while we continually educate our colleagues so they can support our customers.