

Terms and Conditions

Qualifying Entrants

There is no age limit for qualifying entrants apart from the Young Community Hero Award where entrants should be 17 or under.

Entrants must live in one of Thirteens operating areas.

We reserve the right to disqualify any entrant if we have grounds to believe the entrant has breached any of the rules.

Prizes

Good Neighbour of the Year Award £250 (vouchers of choice)

Community Group Award £500 (vouchers of choice)

Environmental Champion Award £250 (vouchers of choice)

Young Community Hero Award £250 (vouchers of choice)

Nominator Prize £100 vouchers of choice

(awarded to one nominated selected at random)

Prizes are non-transferable and there is no cash alternative.

Although email is preferred, vouchers can also be sent by standard post. Please note we accept no responsibility for vouchers which have been lost in the post and entrants choose this option at their own risk.

Competition

Winners will be contacted by phone call or email, depending on which contact method has been selected by the entrant at the point they entered the competition.

Three attempts will be made to contact the winner within a two-week window following competition close date. If no contact has been established within two weeks, the prize is forfeited, and the adjudicator reserves the right to select another winner.

This is a stand-alone competition which will run from **20/10/2025 - 05/11/2025**

In the event of any dispute regarding the rules, conduct, results and all other matters relating to the competition, the detail of the adjudicator will be final, and no correspondence of discussion shall be entered.

We reserve the right to cancel or amend the competition or the rules without notice in any event out of our reasonable control.

Liability

We cannot accept any responsibility for any damage, loss, injury or disappointment suffered by any entrant entering the competition or as a result of accepting any prize.

GDPR

Winners may be requested to take part in promotional activity, and we reserve the right to use the names of winners in any publicity. By entering the competition, you consent to such use of your personal data.

Any personal data relating to entrants will not be disclosed to a third party without the individual's consent. Please see our [Privacy Terms](#) for further details.

Any personal data collected and recorded to enable entry into a competition will be securely saved and discarded once the competition has concluded and prize has been claimed.