



Keeping you *safe* in your home

Did you know your flat door is a fire door?

It's vital to keep you and other people living in the building safe in the event of a fire.

Depending on the style of fire door, it will contain a fire for a period of time, either 30 or 60 minutes, allowing you to exit the building safely.

Your fire door

Your flat door has a number of safety components including:

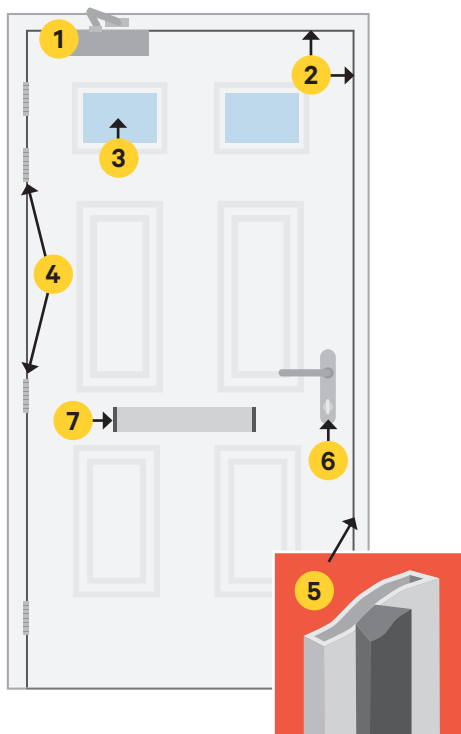
- 1 Self-closing device which closes the door securely into the frame
- 2 Gaps around the door should not allow daylight
- 3 Glazing and beading has no cracks or breaks
- 4 Minimum of three hinges are fitted with all screws intact
- 5 Smoke seals and intumescent strips are in place (frame or door)
- 6 Thumb-turn lock is fitted, enabling you to exit the flat without a key
- 7 Fire rated letterplate

Do

- Check your fire door regularly using the useful tips below
- Report any repairs to Thirteen customer services on 0300 111 1000 or customerservices@thirteengroup.co.uk
- Contact Thirteen's building safety team if you need any advice on your fire door.

Don't

- Wedge your fire door open
- Disconnect your self-closing device - we can adjust or offer alternatives if your closer is slamming or difficult to open
- Change your lock to anything other than a thumb-turn
- Add additional locks
- Paint over intumescent strips and smoke seals.



What to check



Certification Look for a label or plug on the top or occasionally on the side of the door.



Gaps If you can see daylight through your fire door, contact the building safety team on buildingcompliance@thirteengroup.co.uk to arrange for a specialist to check the door.



Seals Look for any intumescent seals around the door or frame. Check they're intact with no sign of damage.



Hinges Check all hinges are firmly fixed (three or more of them), with no missing or broken screws.



Closing properly Check the door closes firmly onto the latch without sticking on the floor or the frame.

Contact us

If you require any further information, please contact a member of the team on:

☎ 0300 111 1000

✉ buildingcompliance@thirteengroup.co.uk

📘 [facebook.com/ThirteenGroup](https://www.facebook.com/ThirteenGroup)

🐦 twitter.com/Thirteen_Group

🌐 www.thirteengroup.co.uk



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