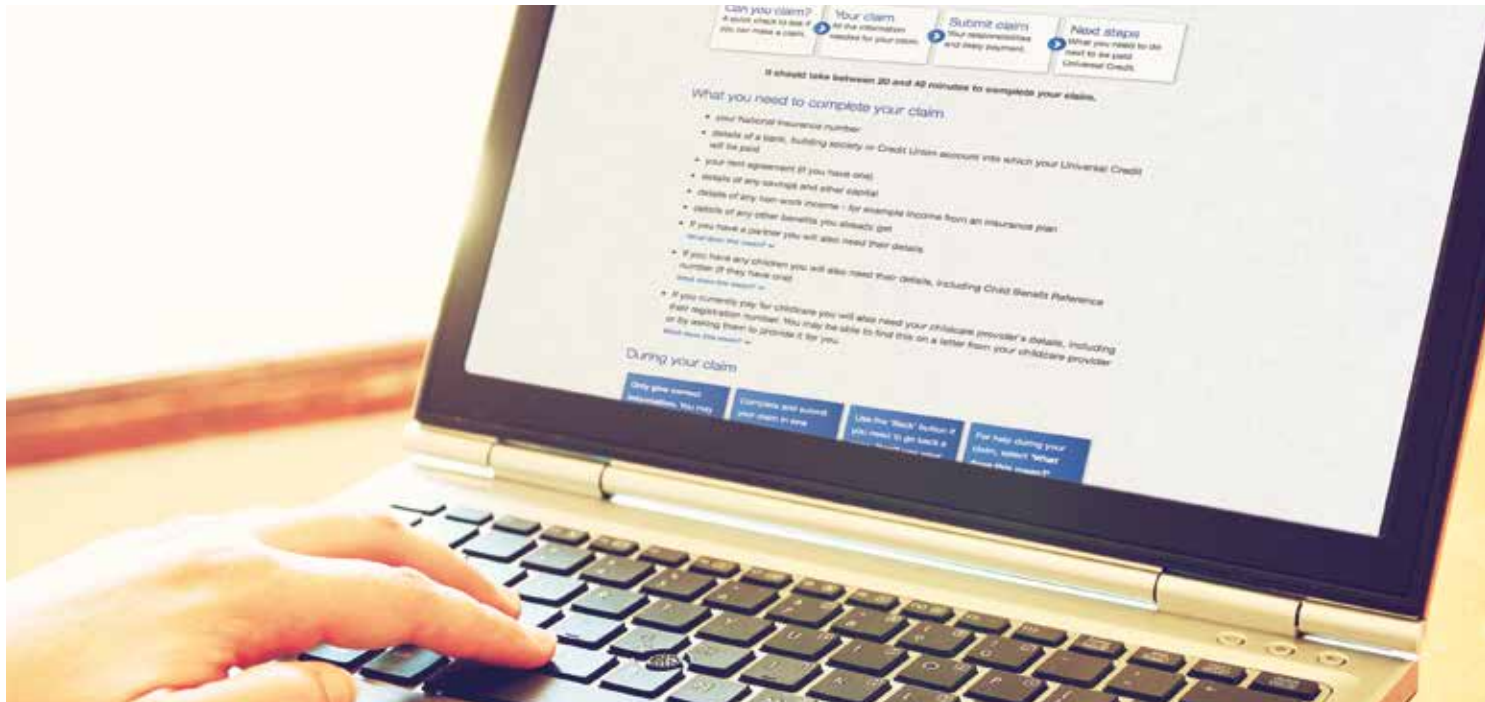


Get ready for Universal Credit



Are you ready for the change?

Most benefits are paid fortnightly but Universal Credit will be paid monthly into your bank account and the whole amount, including any help towards your housing costs, will be paid to you.

You will need to pay your rent first, and budget to make sure that your remaining money lasts you the whole of the month.

We can help you get ready for the changes when they affect you

If you're already struggling to pay your rent and bills or have debts, our trained advisers offer free, confidential support.

Get in touch

If you're a customer of Thirteen and you have any questions about Universal Credit:

call us today on **0300 111 1000**

or email **customerservices@thirteengroup.co.uk**

thirteen