

Your neighbourhood

Friends of Rossmere Community Group

The Rossmere Community Group helps to improve the quality of life for people who live in the Rossmere area by running educational, social, recreational and community safety initiatives.

Recent activities have included improvements to the Rossmere area and the park, and other activities including working with councillors, informing residents of events, producing a newsletter, updating noticeboards, neighbourhood watch, road safety projects, discouraging anti-social behaviour and organising free and low cost family events in the area.

The group members have been supported by other local organisations such as the Scouts and local schools in a range of activities such as litter picking and flower planting. Thirteen supported the recent Halloween event by making a contribution toward the costs for this event.

The group is looking to increase the number of members and engage the local community.

Membership is free so for more details, to attend meetings or to join, please contact: Stephen Taylor at rossyaction@mail.com or on **07973 300 527**.

Neighbourhood walkabouts

Lisa Newton, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Lisa carries out walkabouts on your estate, and you're welcome to join her.

The walkabouts, also known as estate inspections, involve walking around the areas where our homes are located and identifying issues that might need to be addressed.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Rossmere A & B	10.30am	Rossmere Community Building	6 Mar 2018
Rossmere C & D	10.30am	Rossmere Pub	8 Mar 2018

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Lisa using the details below.

Thirteen at the children's hub

To help make housing services even more accessible, neighbourhood officers are basing themselves at the Rossmere Children's Centre for sessions to support customers with tenancy and estate management issues.

The sessions make it easier for customers to speak to their neighbourhood officer about a range of topics as well as other services offered by Thirteen, such as money advice and employability services.

You can go along to the children's centre on Rossmere Way on Mondays, Tuesdays, Thursdays or Fridays. Customers are welcome to drop-in, however it's recommended to call **0300 111 1000** to make an appointment.

Sheltered accommodation

If you're finding your property difficult to manage or feel vulnerable and would benefit from a more secure property, we have a range of sheltered housing accommodation that could help.

Regularly available in the Rossmere area, these properties are self-contained, easy to manage apartments that allow you to live independently but with the support of a property manager, warden call system and secure entrances. The residents group is very active with activities on-site throughout the week. The schemes also have attractive communal lounges, gardens and laundry rooms.

For more details, please contact Lisa Newton or Michelle Summersgill on **0300 111 1000**.

Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact Lisa at:

- email: lisa.newton@thirteengroup.co.uk
- tel: **0300 111 1000** or **01642 947 704**

Alternatively, visit the website for information about Thirteen or the self-service site to contact us:

- website: www.thirteengroup.co.uk
- self-service: www.thirteengroup.co.uk/SelfService