

# Your neighbourhood

## Improving our neighbourhoods

Now the summer months are here we would like to remind tenants that if you are responsible for a garden, you must maintain it to a reasonable standard. Overgrown gardens and gardens containing litter, rubbish and bulky waste have an adverse impact on a neighbourhood and may attract vermin.

We ask you to:

- Keep grass and lawns cut;
- Hedges, privets and trees should be kept trimmed and tidy;
- Hedges and shrubs should not overhang the public

footpath; and

- Dispose of the cuttings and garden waste in the brown refuse bin.

If you are elderly or have mobility problems, you may qualify for support from a new gardening service. This scheme, which will launch in Hartlepool next year, is not free of charge and there will be a cost. If you wish to register to receive more information about this scheme and the costs nearer to the time, please contact Stephen on 0300 111 1000.

## Neighbourhood walkabouts

Stephen Bushnall, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Stephen carries out walkabouts on your estate, and you're welcome to join him.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located and identifying issues that might need to be addressed.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
King Oswy lower	TBC	Contact Stephen to attend	5 Sept 2017 28 Nov 2017
King Oswy upper	9am	Corner of Tempest Road and King Oswy Drive	7 Sept 2017 30 Nov 2017

Please come along and tell us, what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Stephen using the details below.

## Being a considerate neighbour

If you are organising a BBQ or sitting in the garden listening to music and soaking up the good weather, we ask that you consider your neighbours and keep the noise levels down, especially between 10pm and 8am.

One-off incidents can be annoying, but if they occur regularly, and the disturbance causes you a problem, it is often a matter of making your neighbour aware in a friendly manner and seeking to work out a solution together. They may not be aware of the problem, and often people do not realise they may be disturbing others and are not doing it on purpose.

If you are still having problems, then contact the anti-social behaviour team on 0300 111 1000, or call the police on 101 if it is outside office hours.

## De Bruce Residents Association

A newly formed residents group has been set up on King Oswy estate, called the De Bruce residents association.

The group meet once a month in the St John Vianney Church annex, to discuss issues that matter to residents and the estate and all are welcome to attend.

If you are interested in joining the group or if you would like to come along and see what the group is all about then please contact Stephen.

## Get in touch

If you'd like more information about anything in this update or if you have, any issues you'd like to discuss about your neighbourhood, please contact Stephen at:

email: [Stephen.bushnall@thirteengroup.co.uk](mailto:Stephen.bushnall@thirteengroup.co.uk)

tel: **0300 111 1000 or 01642 947 712**

Alternatively, visit the website for information about Thirteen or the self-service site to contact us:

website: [www.thirteengroup.co.uk](http://www.thirteengroup.co.uk)

self-service: [www.thirteengroup.co.uk/SelfService](http://www.thirteengroup.co.uk/SelfService)