

Your neighbourhood

Helping residents with their gardens

We offer a range of help to support people to keep their gardens tidy and attractive.

We have worked with a number of residents in our area to help them improve their gardens. Some residents have used our gardening service which offers older people or people with disabilities help with maintaining their garden for a small fee.

Other residents have made use of our tool loan scheme

to borrow essential gardening equipment such as lawn mowers, strimmers and other small tools. Many of our customers have also carried out work on their own gardens as required under their tenancy agreement.

Having well maintained gardens helps to improve the overall look of the estate for all residents and helps make the area a more attractive place to live in.

Neighbourhood walkabouts

Jane Mclone and Christine Purcifer are the neighbourhood officers for your area. They regularly go out and about in your neighbourhood and carry out walkabouts on estates which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where Thirteen's homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Beechwood	10am	Rylstone Court	5 Oct 2017
Saltersgill	10am	St Chads Church	3 Oct 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

Garages to let

We currently have a small number of garages available to rent in the Saltersgill area.

The garages are of a brick construction with feature up and over doors. Keeping your car in a garage improves the security of your vehicle and could also reduce your insurance costs. We offer competitive rates and incentives could be available in some areas. The application process is simple but please contact us using the details below if you'd like more details about renting a garage anywhere in Middlesbrough.

Home improvements

This year, we plan to carry out £27m of improvements to homes in our estates.

In your area, this will include installing:

115 boilers

2 fire replacements

2 radiator replacements

If your home is due to be upgraded, you'll receive a letter to tell you about the plans. This will include all the details that you'll need to prepare for the work.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer at:

email: jane.mclone@thirteengroup.co.uk;
or christine.purcifer@thirteengroup.co.uk

tel: **0300 111 1000; Christine 01642 261104;**
Jane 07917 642662

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk

self-service: www.thirteengroup.co.uk/SelfService