

Your neighbourhood

Help tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **www.middlesbrough.gov.uk**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

Neighbourhood walkabouts

Samantha Gibbons, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Samantha carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Berwick Hills	10am	Norfolk Parade shops	18 Oct 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Samantha using the details below.

Middlesbrough men's shed

If you're a man living in Middlesbrough with time on your hands, would you like to do something constructive?

You could swap spare time for soil by getting involved in the Berwick Hills Community Allotments on Bradhope Road. You could share your gardening experience with others or learn new practical skills while making new friends at the same time.

Simply go along to the allotments on Tuesdays from 10am – everyone welcome!

For more, contact Sarah at Groundwork on tel: 01642 815663 or email: sarah.morrison@groundwork.org.uk

Garages for rent

We have a number of garages available for rent in the area from as little as £5.69 per week.

If you're interested, please contact the Thirteen Customer Service Team on tel: 0300 111 1000.

Home improvements

This year, we plan to carry out £27m of improvements to homes in our estates.

In your area, this will include installing:

106 window replacements

312 boilers

6 rewires

312 radiator replacements

6 kitchens

37 bathrooms

24 door replacements

If your home is due to be upgraded, you'll receive a letter to tell you about the plans. This will include all the details that you'll need to prepare for the work.

Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Samantha Gibbons at:

email: samantha.gibbons@thirteengroup.co.uk

tel: **0300 111 1000** or **01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk

self-service: www.thirteengroup.co.uk/SelfService