

Your neighbourhood

Help tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **www.middlesbrough.gov.uk**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

Neighbourhood walkabouts

Manisha Sharma, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Manisha carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Brambles Farm	10am	Marshall Avenue	24 August 2017
Brambles Farm	10am	Marshall Avenue	23 November 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Manisha using the details below.

Investing in Brambles Farm

Over the last 12 months, homes in Brambles Farm have received a lot of investment work including new doors, windows and rooves.

The work is all designed to improve properties for customers and help provide tenants with the best quality home possible.

As well as the improvements on the properties, we currently have an ongoing project to replace boundary fences in the area. We aim to finish the scheme by the end of August 2017.

Speak to Manisha

As the neighbourhood officer for your area, Manisha holds regular drop-in sessions for residents in the area.

The sessions give you the chance to speak to Manisha and raise any concerns or issues about your home or neighbourhood.

The drop-in sessions are held at the Home Start shop on Marshall Avenue from 10am till 12noon. The sessions started on Tuesday 23 May and they are take place every two weeks after that. Please just come along or for more details about the drop-ins, contact Manisha using the details below.

Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Manisha Sharma at:

email: **manisha.sharma@thirteengroup.co.uk**

tel: **0300 111 1000 or 01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **www.thirteengroup.co.uk**

self-service: **www.thirteengroup.co.uk/SelfService**