

Your neighbourhood

Cumberland estate inspection

We have recently been on a walkabout on the Cumberland estate with the local councillor for the area.

Among other things, we spent time looking into issues with parking on land owned by Middlesbrough Council which could have caused problems for local residents. We're keeping an eye on the issue and making regular reports to help the council to deal with the problem.

Cumberland is a quiet estate and has few issues generally,

but we are continuing to work with the local councillor and other partners to build strong relationships and ensure that the estate is a good place for our residents to live.

If you'd like to tell us about any issues on the estate or get involved in a future estate walkabout, see the timetable below or contact your neighbourhood officer using the details at the bottom of the page.

Neighbourhood walkabouts

Ceri Gollogly, Victoria Prout, Jan Patrick and Kay Horner are the neighbourhood officers for your area. They're regularly out and about in your neighbourhood and they carry out walkabouts on estates which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where Thirteen's homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Cumberland	10am	TBC	22 Sept 2017
Linthorpe	2.30pm	56-65 Clough Close at Parkside Gardens	18 Sept 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

Summer at Wimbledon

We are always listening to the concerns of our residents across the area and after speaking to residents at Wimbledon Court, we have agreed to replace the benches in the communal gardens.

The original seating was damaged and worn, and residents told us that they would like us to fit new benches to make the most of the outdoor area. Once completed, we're hoping that the new seating will enable residents to sit outside in the summer and enjoy the gardens a little more.

Home improvements

This year, we plan to carry out £27m of improvements to homes in our estates.

In your area, this will include installing:

9 boilers

9 radiator replacements

14 kitchens

14 electrical upgrades

9 bathrooms

If your home is due to be upgraded, you'll receive a letter to tell you about the plans. This will include all the details that you'll need to prepare for the work.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer at:

email: ceri.gollogly@thirteengroup.co.uk;

victoria.prout@thirteengroup.co.uk;

Jan.Patrick@thirteengroup.co.uk;

or Kay.Horner@thirteengroup.co.uk

tel: **0300 111 1000; Ceri 07917212557;**
Victoria 07788 566 901; Jan 07876137320;
Kay 07876 137316

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk

self-service: www.thirteengroup.co.uk/SelfService