

# Your neighbourhood

## Help tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **[www.middlesbrough.gov.uk](http://www.middlesbrough.gov.uk)**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

## Neighbourhood walkabouts

Katie High is the neighbourhood officer for your area. Katie regularly goes out and about in your neighbourhood and carries out walkabouts on estates which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where Thirteen's homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

| Area         | Time | Meeting point | Dates            |
|--------------|------|---------------|------------------|
| Netherfields | 10am | Markby Green  | 31 August 2017   |
| Netherfields | 10am | Markby Green  | 30 November 2017 |

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

## Works to improve our area

We have recently carried out a project to compliment the works we did at Markby Green last year.

The recent work has seen signs placed in the parking bays and we'll shortly be re-marking the bays. Signs have also been placed on the nearby garages to prevent cars blocking access.

We are also carrying out improvements and upgrades to a number of the communal areas in the flats. Works will see these areas refurbished and creating brighter, fresher and more secure areas.

## Garages available for rent

We have a number of garages available for rent across Netherfields.

Garages can be rented from as little as £5.69 per week.

If you are interested, please contact the Thirteen Customer Service Team on tel: 0300 111 1000.

## Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact Katie High at:

email: **[katie.high@thirteengroup.co.uk](mailto:katie.high@thirteengroup.co.uk)**

tel: **0300 111 1000 or 01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **[www.thirteengroup.co.uk](http://www.thirteengroup.co.uk)**

self-service: **[www.thirteengroup.co.uk/SelfService](http://www.thirteengroup.co.uk/SelfService)**