

Your neighbourhood

Improving the local environment

We've been working to improve the local environmental with a number of schemes around our properties in North Yorkshire.

The improvement projects have included:

- a tidy up to the communal gardens at Ebor Court in Northallerton. We also fitted gates to the ends of the garages to prevent fly tipping in the area
- work to improve the turning areas at Wye Carr in East

Harsley where there was damage to grassed areas caused by vehicles struggling to turn around

- we fitted knee-high railings to an area of land next to a property at Curteis Drive at Brompton-on-Swale that had a problem with dog fouling.

If you notice anything on your estate that you think we should be aware of, please contact us using the details below.

Neighbourhood walkabouts

Yvonne Butler, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Yvonne carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The date, time and meeting place of the next walkabout in your area is:

Area	Time	Meeting point	Dates
North Yorkshire	10am	Meldyke Place	04/10/2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

Tackling problem parking

To resolve parking issues at our scheme in Wilkinson Court, we designed and erected informative and attractive signage for the ground of the parking area.

Residents have commented on how nice the sign looks and that they were happy that the sign was working well and problems with the parking had reduced.

Home improvements

This year, we plan to carry out £27m of improvements to homes in our estates.

In your area, this will include installing:

16 boilers

6 rewires

16 radiator replacements

27 kitchens

6 bathrooms

If your home is due to be upgraded, you'll receive a letter to tell you about the plans. This will include all the details that you'll need to prepare for the work.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer at:

email: yvonne.butler@thirteengroup.co.uk

tel: **0300 111 1000** or **07817568690**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk

self-service: www.thirteengroup.co.uk/SelfService