

Your neighbourhood

Help tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **www.middlesbrough.gov.uk**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

Neighbourhood walkabouts

Helen Lidster, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Helen carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Park End	10am	Penrith Road shops	6 October 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Helen using the details below.

Developing Heysham Court

In 2015, Thirteen built eight homes in Heysham Court, Park End. An area of land next to the site became overgrown and was affected by fly-tipping.

We have been working in the area which has now been cut back and tidied. The grassed area has been re-seeded and shrubs have been planted around the borders and at the entrance to the site.

To complete the work, we have installed a new cycle barrier and we will be tidying any overgrown areas.

Home improvements

This year, we plan to carry out £27m of improvements to homes in our estates.

In your area, this will include installing:

8 bathrooms

If your home is due to be upgraded, you'll receive a letter to tell you about the plans. This will include all the details that you'll need to prepare for the work.

Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Helen Lidster at:

email: **helen.lidster@thirteengroup.co.uk**

tel: **0300 111 1000 or 01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **www.thirteengroup.co.uk**

self-service: **www.thirteengroup.co.uk/SelfService**