

Your neighbourhood

Helping to tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **www.middlesbrough.gov.uk**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

Thirteen's customers can get money advice

Customers of the Thirteen Group can get help and advice with money management and speak to advisers to make sure they're getting all the benefits that they're entitled to.

The Group's Money Advice Team offers tenants a range of free and confidential support and advice about claiming benefits, dealing with debt and managing money. Specially trained advisers can help you to:

- **claim the benefits you're entitled to**
- **deal with benefit problems**
- **deal with debt problems**
- **manage your money and budget for the things you need**
- **use the internet to find deals on gas and electricity prices, pay bills or report repairs.**

If you'd like to arrange an appointment, you can speak to one of our advisers or just contact us for more information. Ask for the Money Advice Team using the details below.

Flats available in the blocks

Do you know anyone who would like to live within Portland House and Milford House?

We have one-bedroom flats available to rent so if you know anyone who might be interested, please let them know to get in touch. The flats benefit from fob entry security, laundry on-site and a concierge service.

If anyone you know is interested in one of these flats, they can get in touch with us using the details below.

Improving our local environment

We are always looking for new environmental projects that can improve the overall look of our neighbourhoods.

We know that having a better environment makes people feel better about the area they live in, so projects to improve the area you live in could make a big difference.

You can let us know about any other issues in our area that you think you'd like us to consider by contacting us using the details below.

Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer, Safina Shakeel at:

email: **safina.shakeel@thirteengroup.co.uk**

tel: **0300 111 1000 or 01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **www.thirteengroup.co.uk**

self-service: **www.thirteengroup.co.uk/SelfService**