

# Your neighbourhood

## Help tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **[www.middlesbrough.gov.uk](http://www.middlesbrough.gov.uk)**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

## Neighbourhood walkabouts

Jane Hobbs, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Jane carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Priestfields	10am	Glastonbury House garage	1 November 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Jane using the details below.

## Improving local environments

Local residents told us about vehicles crossing the grassed area in Ravendale Avenue, which could endanger children playing in the area.

We consulted residents and developed a scheme to install knee-high railings on two places in the area. This has helped to halt vehicles crossing the public footpath and allows children to play safely.

The work has now been completed and the area is safer for pedestrians and its appearance has been greatly improved.

## Crime prevention scheme

A bungalow housing scheme where a group of older residents were living was targeted and lead was stolen from their roofs.

Working in partnership with a number of groups including the police, Thirteen developed a number of crime prevention measures to tackle the issue. We added anti-vandal paint onto the fences, fitted cactus strips to the walls and have removed the lead flashing. All of these measures are helping to deter further thefts from the scheme.

## Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Jane Hobbs at:

email: **[jane.hobbs@thirteengroup.co.uk](mailto:jane.hobbs@thirteengroup.co.uk)**

tel: **0300 111 1000 or 01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **[www.thirteengroup.co.uk](http://www.thirteengroup.co.uk)**

self-service: **[www.thirteengroup.co.uk/SelfService](http://www.thirteengroup.co.uk/SelfService)**