

Your neighbourhood

Partnerships in East Cleveland

Thirteen is always working with partners on a range of projects across our area.

We have started to work with a number of new partners in East Cleveland including Redcar and Cleveland Council and Coast and Country Housing.

To help tackle incidents of anti-social behaviour, we have been working in partnership with the police and fire brigade to tackle issues in large public spaces in the area. In the past, we have

seen a range of incidents including people setting fires, taking drugs, riding motorbikes, fly tipping and generally cause a nuisance in certain areas.

To help tackle issues like this, we're always working to come up with new solutions in partnership with other organisations. One recent example is a project to deliver wheelie bin locks for our residents, and we're hoping this will help to reduce the number of fires in the area.

Neighbourhood walkabouts

Ceri Gollogly, Victoria Prout and Cheryl Connor are the neighbourhood officers for your area. They're regularly out and about in your neighbourhood and they carry out walkabouts on estates which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where Thirteen's homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
East Cleveland	10am	Southview car park	27 Sept 2017
East Cleveland	10am	outside no. 1 Wilkinson St	11 Oct 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

New Properties in Redcar

We have a number of new-build properties currently being advertised for rent in Redcar.

These include a number of houses for affordable rent which are proving to be very popular with residents in the area. Thirteen also has homes – including flats and apartments, houses and bungalows – for rent right across the Tees Valley and beyond.

For more details about homes in Redcar and other properties in the area, you can visit our website at:

- www.thirteengroup.co.uk/FindaHome

Home improvements

This year, we plan to carry out £27m of improvements to homes in our estates.

In your area, this will include installing:

- 7 boilers**
- 7 rewires**
- 2 radiator replacements**
- 3 kitchens**

If your home is due to be upgraded, you'll receive a letter to tell you about the plans. This will include all the details that you'll need to prepare for the work.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer at:

email: jceri.gollogly@thirteengroup.co.uk;
victoria.prout@thirteengroup.co.uk;
or cheryl.connor@thirteengroup.co.uk

tel: **0300 111 1000; Ceri 07917 212 557;**
Victoria 07788 566 901; Cheryl 07824 384 434

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk
self-service: www.thirteengroup.co.uk/SelfService