

Your neighbourhood

Help tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **www.middlesbrough.gov.uk**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

Neighbourhood walkabouts

Sharon Barden, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Sharon carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Thorntree	10am	Thorntree Community Hub, Birkhall Road	9 November 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Sharon using the details below.

New signage and CCTV

The grassed area accessed from Roworth Road between numbers 7-9, has been hit by repeated fly-tipping. We have now installed signs and posted letters to local residents to tell anyone using the area that CCTV is operating on the site.

Anyone identified as carrying out fly-tipping will be pursued for the cost of removing the waste and may be subject to prosecution and a large fine. Residents have been asked to stay alert, and to contact the council if they see anything suspicious. It's hoped that by working together, we can keep the area safe and free from fly-tipping for the local community.

Improving our neighbourhoods

We are always looking for new environmental projects to help improve the look of our neighbourhoods. We have had two successful schemes recently approved and completed:

We've planted a flower bed and replaced railings beside the entrance to one of our high-rise schemes to improve the general look of the area. We also received complaints about motorbikes causing damage to the grassed area behind homes on Carisbrooke Avenue, so we installed a new knee-high steel gate to help keep motorbikes out and protect the ground.

Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Sharon Barden at:

email: **sharon.barden@thirteengroup.co.uk**

tel: **0300 111 1000** or **01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **www.thirteengroup.co.uk**

self-service: **www.thirteengroup.co.uk/SelfService**