

# Your neighbourhood

## Help tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **www.middlesbrough.gov.uk**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

## Neighbourhood walkabouts

Safina Shakeel, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Safina carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Cargo Fleet Lane	10am	Fleet House	17 August 2017
Cargo Fleet Lane	10am	Fleet House	17 November 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Safina using the details below.

## Investing in Cargo Fleet

In the last 12 months, Thirteen has made significant investments in homes in the Cargo Fleet area. This has included new rooves, guttering, rain water pipes, soffits and fascia boards on properties.

Internally, some homes have also benefited from upgraded boiler replacements and new bathrooms. A number of homes have also had their heating systems converted: in some bungalows, they have been converted from electric storage heating systems to gas central heating; other homes now have new air-source electric heating systems.

## Environmental projects

We are always looking for new environmental projects to help improve the look of our neighbourhoods. We have had two successful schemes recently approved and completed:

We have planted a flower bed and replaced railings beside the entrance to Welton House to improve the general look of the area. We also received complaints about motorbikes causing damage to the grassed area behind homes on Carisbrooke Avenue, so we installed a new knee-high steel gate to help keep motorbikes out and protect the ground.

## Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Safina Shakeel at:

email: **safina.shakeel@thirteengroup.co.uk**

tel: **0300 111 1000** or **01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **www.thirteengroup.co.uk**

self-service: **www.thirteengroup.co.uk/SelfService**