

# Your neighbourhood

## Helping to tackle fly tipping

One of the biggest issues in neighbourhoods in East Middlesbrough is fly tipping.

Thirteen is committed to continually improving neighbourhoods for our customers and to create places where people want to live. However, fly tipping creates all sorts of issues and can make our areas unpleasant places to live. It's also an offence so we need your help to tackle the issue.

We work closely with partners to ensure that our streets and

neighbourhoods are maintained to a high standard. You can report fly tipping to Middlesbrough Council at:

tel: **01642 726001** or

web: **www.middlesbrough.gov.uk**

Alternatively, contact Thirteen on tel: **0300 111 1000**.

By working together, we can make Middlesbrough a cleaner, brighter place to live.

## Neighbourhood walkabouts

Helen Lidster, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. She also carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Cargo Fleet	10am	Fleet House	17 August 2017
Cargo Fleet	10am	Fleet House	17 November 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below. There are also drop-ins for the high rise blocks – see below for more details.

## Flats available in the blocks

Do you know anyone who would like to live within Thorntree House and Fleet House.

We have one-bedroom flats available to rent so if you know anyone who might be interested, please let them know to get in touch. The flats benefit from fob entry security, laundry on-site and a concierge service.

If anyone you know is interested in one of these flats, they can get in touch with us using the details below.

## Come and speak to Helen

Helen Lidster, the neighbourhood officer for the blocks, holds monthly drop-in sessions for residents to discuss any queries about their home or tenancy.

You can come along and talk about anything to do with your home between 11am to 12.30pm at:

**Fleet House: 7 August**

**Thorntree House: 14 August**

For more details, please contact Helen using the details below.

## Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Helen Lidster at:

email: **helen.lidster@thirteengroup.co.uk**

tel: **0300 111 1000 or 01642 947620**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: **www.thirteengroup.co.uk**

self-service: **www.thirteengroup.co.uk/SelfService**