

Your neighbourhood

Enjoying the great outdoors

After residents told us that they wanted to enjoy the large outdoor space in the communal garden behind Ashling Way, we fitted new outdoor benches to help them make the most of the area.

Residents said that previously, they only went outside to hang out their washing but we wanted to make the space more pleasant and useful for them.

We added the benches under the established trees so that

residents could sit outside in the warmer weather. As well as this, at the front of the properties the small grassed area was being used for football which was causing problems for residents, so we planted some trees to prevent this happening.

Residents were delighted with the outcome and the work has helped them to get the most from their homes.

Neighbourhood walkabouts

Sarah Johnstone, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Sarah carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Whinney Banks and West Lane	9.30am	Acklam Green Centre	3 October 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Sarah using the details below.

Tackling speeding traffic

Residents on Greenland Avenue were having issues with cars being driven too quickly around the area. On several occasions, cars had become out of control and left the road, causing damage to a resident's property.

We spoke to the resident and fitted a robust railing around the land at the side of the property to prevent vehicles colliding with the house.

We also added shrubs alongside the fence and are looking to put grass seed on the area to improve the overall look of the land.

Home improvements

This year, we plan to carry out £27m of improvements to homes in our estates.

In your area, this will include installing:

238 boilers

238 radiator replacements

49 bathrooms

If your home is due to be upgraded, you'll receive a letter to tell you about the plans. This will include all the details that you'll need to prepare for the work.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer Sarah Johnstone at:

email: sarah.johnstone@thirteengroup.co.uk

tel: **0300 111 1000** or **07772650407**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk

self-service: www.thirteengroup.co.uk/SelfService