

Your neighbourhood

Bringing the community together

Residents recently organised a number of events including a tea party and summer barbeque through Thirteen's community fund and additional funding they secured themselves. These have been well-attended events, giving people a great opportunity to meet and access the services available at the community centre.

Customers helped select and plant the new plants at

Magnolia and Laburnum Court Community Garden, making a huge improvement to the area.

Events like these are a great way to bring the residents together and help reduce social isolation among customers who can all help maintain this area, get to know other residents and make new friends.

Neighbourhood walkabouts

Emma Agiadis is the neighbourhood officer for your area. She is regularly out and about in your neighbourhood and carrying out walkabouts on estates which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where Thirteen's homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Ewbank/Millbank	10am	Ewbank Community Centre, Ewbank Gardens	10 October 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

Investing in your area

Thirteen has recently completed an investment programme to make improvements to our residents' homes in the Ewbank area.

This work included replacing boilers, improving the external appearance of the homes and canopies. It has been great to hear your positive feedback on this work and see how this has improved the look of the area.

Tool lending scheme

Summer time is here and with this comes increased garden maintenance. We can help you with our tool-lending scheme, which is available for all our customers. For a refundable £5 deposit, you can hire a lawn mower and strimmer. If you're interested please contact your neighbourhood officer on 0300 111 1000.

If you're struggling to maintain your garden, we also have a garden scheme for a monthly fee, we will ensure your garden is cut by us regularly. To find out if you are eligible for this please contact 0300 111 1000.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer at:

email: emma.agiadis@thirteengroup.co.uk

tel: **0300 111 1000** or **07917642653**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk

self-service: www.thirteengroup.co.uk/SelfService