

Your neighbourhood

Portrack action day

Neighbourhood officers, Stockton Borough Council, Cleveland Police and Places for People joined forces to visit residents and properties in the Portrack area of Stockton during a day of action to stop anti-social behaviour.

The day was a great example of how we can work in partnership with all agencies and our communities, to build stronger relationships and help where it is most needed.

One of the main aims of the day was to give people the opportunity to raise any community safety issues or concerns, and what can be done together to tackle them, as well as finding out more about the services on offer.

It was an excellent chance for different organisations to speak directly to residents and help tackle the issues that are affecting their lives.

Neighbourhood walkabouts

Emma Agiadis is the neighbourhood officer for your area. She is regularly out and about in your neighbourhood and carrying out walkabouts on estates which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where Thirteen's homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Portrack	10am	The Willows Community Centre	9 October 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

Tackling anti-social behaviour

Anti-social behaviour often goes unreported. We are here to provide support and advice if you need it. The more information we receive about an issue the easier it is for us to help. If anyone in your area is causing anti-social behaviour, you can report your concerns confidentially by contacting:

Thirteen Group **0300 111 1000**

Enforcement **01642 528439**

Crime stoppers **0800 555 111**

Environmental Health (Noise) **01642 526575**

Police **101 (non-emergency)** Police **999**

Tool lending scheme

Summer time is here and with this comes increased garden maintenance. We can help you with our tool-lending scheme, which is available for all our customers. For a refundable £5 deposit, you can hire a lawn mower and strimmer. If you're interested please contact your neighbourhood officer on 0300 111 1000.

Equipment is available at the drop in session at the Norton Grange Community Centre, Somerset Road.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer at:

email: emma.agiadis@thirteengroup.co.uk

tel: **0300 111 1000** or **07917642653**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: www.thirteengroup.co.uk

self-service: www.thirteengroup.co.uk/SelfService