

# Your neighbourhood

## Working with St Cuthbert's Primary School to improve the community

We've been working in partnership with the children and their teachers at St Cuthbert's school to make improvements in the area.

The children have completed the first project, planting sunflower seeds and watching them grow.

They took part in Keep Britain Tidy, where they collected seven bags of rubbish, planted 20 hanging baskets and tidied up seven large planters and replaced the plants

in them. They've enjoyed making a difference in their community.

We're trialling a school uniform initiative, where old uniforms are donated, recycled and sold for a small fee. Money raised will be put back in to the school for other projects. If you have any items of uniform you would like to donate, please contact your neighbourhood officer Alison Rawcliffe to arrange collection.

## Neighbourhood walkabouts

Alison Rawcliffe is the neighbourhood officer for your area. She is regularly out and about in your neighbourhood and carrying out walkabouts on estates which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where Thirteen's homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Sunderland Glebe	TBC	Richard Hind Community Centre	10 October 2017
Hartburn / Oxbridge	11.30am	Corner of Greensbeck / Oxbridge Bungalows	17 October 2017
Parkfield	TBC	Community Centre	9 October 2017

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact your neighbourhood officer using the details below.

## Tackling anti-social behaviour

Anti-social behaviour often goes unreported. We are here to provide support and advice if you need it. The more information we receive about an issue the easier it is for us to help. If anyone in your area is causing anti-social behaviour, you can report your concerns confidentially by contacting:

Thirteen Group **0300 111 1000**

Enforcement **01642 528439**

Crime stoppers **0800 555 111**

Environmental Health (Noise) **01642 526575**

Police **101 (non-emergency)** Police **999**

## Tool lending scheme

Summer time is here and with this comes increased garden maintenance. We can help you with our tool-lending scheme, which is available for all our customers. For a refundable £5 deposit, you can hire a lawn mower and strimmer. If you're interested please contact your neighbourhood officer on 0300 111 1000.

If you're struggling to maintain your garden, we also have a garden scheme for a monthly fee, we will ensure your garden is cut by us regularly. To find out if you are eligible for this please contact 0300 111 1000.

## Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer at:

email: [alison.rawcliffe@thirteengroup.co.uk](mailto:alison.rawcliffe@thirteengroup.co.uk)

tel: **0300 111 1000** or **07766070438**

Alternatively, visit the website for information about Thirteen or visit the self-service site to contact us:

website: [www.thirteengroup.co.uk](http://www.thirteengroup.co.uk)

self-service: [www.thirteengroup.co.uk/SelfService](http://www.thirteengroup.co.uk/SelfService)