

Your neighbourhood

Helping to develop North Ormesby

We are working with the local community and a range of partners to tackle some of the main issues that people in North Ormesby have identified as a concern to them. Some of the issues we're tackling includes housing, unemployment, crime and anti-social behaviour.

As part of this, we worked with Middlesbrough Council and the local Community Land Trust to buy 21 properties for us to refurbish.

As part of the refurbishment of the homes, local people have been given the opportunity to develop their skills while updating the properties. Twenty two trainees and 6 apprentices have been involved so far.

Nine of the properties have been fully refurbished and people are now living in some of them.

We are also working with partners to reduce the level of crime and anti-social behaviour in the area. Figures from earlier this year show that compared to the same three months in 2016, levels of crime and ASB in North Ormesby have fallen dramatically. Crime and ASB in the area have reduced by more than all but two other Middlesbrough wards.

As part of the project, the partners have established a training and employment hub. People can go along and speak to trained advisors who can help you to apply for a job or direct you to a training course to help develop your skills. To use this service, go along on Tuesdays from 9.30am – 12noon at North Ormesby Hub on Derwent Street.

Neighbourhood walkabouts

Ros Alderson, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Ros also carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
North Ormesby	10am	Market Square	12 January 2018

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Ros using the details below.

Keep your garden tidy

As part of your tenancy agreement, you're responsible for keeping your garden in a good state.

Plants and lawns should be tidy, no rubbish or vehicles stored, and animal waste should be cleared daily.

If your grass is cut, hedges and trees are under control and your garden is free from rubbish, this will help you stick to your tenancy agreement and keep our area looking at its best. If you're struggling to keep your garden tidy, we might be able to help. Simply get in touch with us using the details below.

Get support with your money

Changes to the benefits system and the way they're paid may have led to customers falling behind on rent payments or struggling to keep up with payments.

Thirteen's Money Advice Team can help if you're having difficulties in making rent payments. Our advisors can also give you help to claim all of the benefits you're entitled to, deal with debt and manage your money.

The advice service is free and confidential, so to make an appointment or discuss any issues with money, contact us on **0300 111 1000**.

Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Ros Alderson at:

- email: ros.alderson@thirteengroup.co.uk
- tel: **0300 111 1000** or **01642 947 620**

Alternatively, visit the website for information about Thirteen or the self-service site to contact us:

- website: www.thirteengroup.co.uk
- self-service: www.thirteengroup.co.uk/SelfService