

# Your neighbourhood

## MP visit to Beechfield

Andy McDonald, MP for Middlesbrough, called in to visit Thirteen's extra care housing scheme at Beechfield Court in the town in September.

Mr McDonald came to meet some of the residents and see the facilities and support available at the scheme, which is located in Thorntree.

Opened in 2015, Beechfield Court is made up of 65 one and two-bedroom apartments for people aged 55 and over. Residents benefit from all kinds of communal facilities, including bistro, laundry, hairdressing facilities, landscaped, garden and sun terrace.

As well as the communal facilities, Beechfield also offers high quality accommodation for residents, allowing people to live as independently as they want, but with the security of care facilities if they need them.

Thirteen's executive director of service delivery and development, Chris Smith, said: "We were delighted to welcome Mr McDonald to Beechfield Court.

"It is important that we continue to provide high quality, modern homes with the right care and support for people in their own home, so they can live as independently as possible. Beechfield Court helps us to do this."

## Neighbourhood walkabouts

Sharon Barden, the neighbourhood officer for your area, is regularly out and about in your neighbourhood. Sharon carries out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Thorntree	10am	Shelton Court shops	9 February 2018

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact Sharon using the details below.

## Get support with your money

Changes to the benefits system and the way they're paid may have led to customers falling behind on rent payments or struggling to keep up with payments.

Thirteen's Money Advice Team can help if you're having difficulties in making rent payments. Our advisors can also give you help to claim all of the benefits you're entitled to, deal with debt and manage your money.

The advice service is free and confidential, so to make an appointment or discuss any issues with money, contact us on **0300 111 1000**.

## Do you know anyone who needs a home?

Thirteen often has homes for rent across the Middlesbrough area and Teesside. If you know someone who would like to live in the area, please let them know!

We have all sorts of properties available, including flats, apartments and houses available for affordable rent. Some homes could be available for rent immediately and renting with Thirteen means no bond, no deposit and a 24 hour emergency repairs line.

We also offer competitive rents and a secure tenancy. So if you know anyone who'd like to rent in the area, please pass on this newsletter and ask them to contact Thirteen on **0300 111 1000**. Homes available for rent are also on the website at [www.thirteengroup.co.uk/findahome](http://www.thirteengroup.co.uk/findahome)

## Get in touch

If you'd like more information about anything in this update or if you have any issues you'd like to discuss about your neighbourhood, please contact your neighbourhood officer Sharon Barden at:

- email: [sharon.barden@thirteengroup.co.uk](mailto:sharon.barden@thirteengroup.co.uk)
- tel: **0300 111 1000** or **01642 947 620**

Alternatively, visit the website for information about Thirteen or the self-service site to contact us:

- website: [www.thirteengroup.co.uk](http://www.thirteengroup.co.uk)
- self-service: [www.thirteengroup.co.uk/SelfService](http://www.thirteengroup.co.uk/SelfService)