

Your neighbourhood

Tackling anti-social behaviour

Neighbourhood officers are working closely with partner organisations to tackle anti-social behaviour in the area.

We're working with the police, local councillors, Middlesbrough Council's enforcement teams and Thirteen's own anti-social behaviour team to help reduce fly tipping and ASB around Whinney Banks.

The area of land at the end of Manfield Avenue has been highlighted as a hotspot for both fly tipping and anti-social behaviour and we're working hard to tackle these issues.

If you have information about anyone who is fly tipping in your area, please let your neighbourhood officer or

Middlesbrough Council know. The council can take legal action against people found fly tipping with fines up to £50,000.

If you have any information about people setting fire to rubbish that's been dumped in the area, please also let us know so we can work together to prevent it affecting your area.

Please call Thirteen on **0300 111 1000** or Middlesbrough Borough Council on **01642 228 500**.

Neighbourhood walkabouts

Sarah Johnstone and Yvonne Butler, the neighbourhood officers for your area, are regularly out and about in your neighbourhood. They carry out walkabouts on your estate which you're welcome to join in with.

The walkabouts, also known as estate inspections, involve walking around the estates where our homes are located, and identifying issues that might need to be tackled.

The dates, times and meeting places of walkabouts in your area are:

Area	Time	Meeting point	Dates
Whinney Banks and West Lane	9.30am	Dunlane Close	2 January 2018

Please come along and tell us what you think about your neighbourhood. If you can't make it to one of the walkabouts and there's something you'd like us to look at, please contact us using the details below.

Investment on Dunlane Close

Investment work has just been completed on flats in Dunlane Close in Ayresome.

The communal areas of the flats have been improved and have had new lighting, doors and flooring fitted. They have also been fully re-decorated. The front of the flats looks fantastic and we are now starting work to complete further work on the fencing behind the flats and gardens.

We are also working closely with Middlesbrough Council and are adding bin stores to Dunlane Close helping to resolve issues around animals ripping open black bags put out for bin day.

Fly tipping in Ayresome

The grassed area between Liverton and Barnaby has been identified as a hot spot for fly tipping.

If you have any information about who is fly tipping in your area, please let your neighbourhood officer or Middlesbrough Council know. This will help us to take action to tackle the problem, which will help to make the area a better place to live.

There have also been issues with rubbish being set on fire, so if you have any information about this issue, please contact Thirteen or the council using the numbers in the article at the top of the page.

Get in touch

If you'd like more information about anything in this update or if you have any issues about your neighbourhood that you'd like to discuss, please contact your neighbourhood officer Sarah Johnstone at:

- email: sarah.johnstone@thirteengroup.co.uk
- tel: **0300 111 1000** or **07772 650 407**

Alternatively, visit the website for information about Thirteen or the self-service site to contact us:

- website: www.thirteengroup.co.uk
- self-service: www.thirteengroup.co.uk/SelfService